

# THE TOWN OF Batesburg-Leesville

## Charter Payment Location Changing

### FOR IMMEDIATE RELEASE

March 2, 2017

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BATESBURG-LEESVILLE – The Town of Batesburg-Leesville was recently notified by Charter Spectrum, formerly Time Warner Cable, that effective March 28, 2017, customers will no longer be able to pay their cable bill in person at Town Hall.

According to a letter received by Town officials from Donna Balbi, Cash Management Manager for Charter Spectrum, “even though we have had a wonderful working relationship with [the town], it becomes necessary to revamp company policies and procedures in order to better serve customers.”

Town Manager, Ted Luckadoo remarked of the changes, “we’re sorry to lose an opportunity to serve our mutual customers, but sometimes through the course of business, changes have to be made.”

Customers will still have the option to pay online, by mail, and over the phone (1-800-892-4357).

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