



For Immediate Release

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SCE&G TO HOST “LET’S TALK” WORKSHOPS FOR BATESBURG CUSTOMERS IN MAY AND JUNE
SCE&G Customer Service Reps Will Meet with Customers to Promote Payment Choices Available

Cayce, S.C. (May 7, 2015) – South Carolina Electric & Gas Co. announced today that it will host a series of customer workshops in Batesburg highlighting the variety of ways customers can do business with the company. A representative from SCE&G’s customer service team will be on site at the Batesburg business office at 535 W. Railroad Ave. on May 13, May 27, June 10, and June 24, from 9 a.m. to 1 p.m. and from 2 to 4:30 p.m. to meet with customers to discuss online and mobile payment channels, budget billing, paperless billing, authorized payment locations as well as outage notification via text.

“We are offering more ways for customers to connect and do business with us than ever before,” said Vice President of Customer Service at SCE&G, Sam Dozier. “It’s important for customers to understand the options available to them, and we hope these workshops will provide a productive forum.”

In April, SCE&G announced plans to permanently close its Batesburg business office effective June 26; however, customers in Batesburg will continue to have payment options including online, by mail and in person at SCE&G authorized payment agencies located in Batesburg, Ridge Springs and Gilbert.

For more information about SCE&G payment options visit www.sceg.com.

About SCE&G

South Carolina Electric & Gas Company is a regulated public utility engaged in the generation, transmission, distribution and sale of electricity to approximately 692,000 customers in 24 counties in the central, southern and southwestern portions of South Carolina. The company also provides natural gas service to approximately 342,000 customers in 38 counties in the state. Information about SCE&G is available on the company’s web site at www.sceg.com.

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